

The Singapore Mint Social Media Engagement Guidelines

We use social media to publicise key announcements, press releases and potentially post holding statements. If you have any questions or feedback, please email us at salesadmin@singaporemint.com.sg. We encourage you to contact us directly via email for inquiries that require a detailed response.

Interacting with us

We welcome respectful and constructive conversations on our social media platforms. To ensure a positive environment, we ask that users:

- Follow basic social media etiquette.
- Be polite and respectful to other users.
- Ensure that posts and comments are truthful and accurate.

We reserve the right to moderate conversations on our platforms. This includes hiding or deleting comments that violate our guidelines, and in more severe cases, blocking users from commenting or interacting further.

Links to third-party sites

We may occasionally repost links to third-party websites that we believe offer helpful information. However, please note that this does not imply an endorsement of the content, individuals, or organisations involved. We do not assume any responsibility for the content, accuracy, or privacy practices of third-party websites.

Privacy and security policies

Our social media pages are public, and that means anyone can view the content we share. Unless you adjust your privacy settings on your account, your posts and comments may also be visible to the public and appear in search engine results.

Please be aware that each social media platform hosting our pages has its own Privacy Policy and Terms of Service, which govern your use of those platforms.

You may refer to our privacy policy available at <https://singaporemint.com/terms-and-conditions#Policy>.

Content ownership and user-generated content

Content posted by The Singapore Mint is owned by the company. If you share content with us or on our pages, you grant us permission to use it in accordance with the social media platform's rules and our policies. Please refrain from posting content that infringes on intellectual property rights or violates applicable laws.

Media enquiries

Members of the media who wish to reproduce any of our materials or require further information for stories, please contact us at yunwei.tay@singaporemint.com.sg.